## **Terms and Conditions**

- 1. These Terms and Conditions comprise an offer to OPPO customers to benefit from the facilitation of online booking of OPPO products, during the period between 10<sup>th</sup> of June 2020 till the 31<sup>st</sup> of December 2020.("Validity Period")
- 2. This Offer may be availed in the following manner:
- (a) A forum will be created at OPPO's website hosted at https://www.oppo.com/pk/ where the customer(s) will be given an option to select and book online any of the OPPO products;
- (b) After selecting the OPPO Product, the Customer(s) will be required to give their detailed contact information; and a confirmation receipt of the Online Booking will be generated and shared with the Customer(s);
- (c) Upon receiving the Online Booking Order, OPPO E-Commerce Dept will share the Customer Information with its official distributor (hereinafter referred to as 'Distributor') and their field staff in Pakistan who will contact the Customer(s) to confirm the Pre-Booking order, payment terms and expected delivery timelines associated with the same.
- (d) The filling of the information on website will only be an expression of interest. It will not give rise to any enforceable or compellable rights for sale or delivery of any products. No financial transaction will take place on the website or between OPPO and the booking Customer.
- (e) After confirming the Online Booking Order, the relevant Distributor shall specify the tentative delivery schedule and will receive payment from the Customer. Thereafter, a confirmation receipt will be issued by the Distributor.
- 3. This Offer is not an offer for sale of any OPPO Products. It is only a gratuitous facilitation service by OPPO E-Commerce Dept. The sale of the Products shall be made by the Distributor in Pakistan and delivery of the booked product shall also be made by the said Distributor.
- 4. The sale and delivery of the OPPO Product under this Offer shall also be subject to the terms and conditions of sale, and/or sales agreement between Customer and Distributor, and warranty policy provided by the Distributor, which overrides the manufacturer's warranty.
- 5. The Confirmation Receipt should be retained by the Customer as a proof of purchase and submitted to the Distributor whenever required as a condition to acquiring aftersales services.
- 6. OPPO shall not be liable to the online booking Customer for any loss and/or damages of any kind suffered in connection with these Terms and Conditions and/or the Online Booking Order and/or as a result of the loss of the Confirmation Receipt.
- 7. This Offer is gratuitous and without any separate consideration. OPPO makes no warranty that the Online Booking Order placed by Customer should be accepted by Distributor. OPPO shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify this Offer or to modify these Terms and Conditions at any time prior to the Validity Period.
- 8. Deliveries shall be made by the Distributor subject to availability and depending upon the lifting/removal of lockdown restrictions.
- 9. By participating in this offer the Customer acknowledges and agrees that:

- a) He/she has read these terms and conditions and he/she unconditionally accepts the same;
- b) Any dispute of whatever nature if arising between the Customer and OPPO, which is related to or arises from these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the Islamic Republic of Pakistan and such disputes shall be exclusively resolved by the competent courts in the said country;
- c) The sale of OPPO Products shall be between the Distributor and the Customer, OPPO shall have no liability with regard to the sale transaction or the Product delivered;
- d) Any information provided by the Customer to OPPO, including the Customer Information and any identifiable information of the Customer may be used by OPPO for the purposes of this Offer. All such information may be transmitted, stored, transferred by OPPO globally across national borders and may be shared with affiliated entities outside OPPO. OPPO generally uses all such information which may be viewed online and the Customer hereby consents to the said policy.