

OPPO Reno10 Series 5G First Sale Roadshow @ KLCC
Terms and Conditions

The OPPO Reno10 Series 5G First Sale Roadshow @ KLCC (“**Campaign**”) is organized by Jie Business Sdn Bhd (Company Number: 201301045364 (1075187-D)) (“**JBSB**”).

1. Eligibility

1.1. The Campaign is open to the following:

- i. All Malaysians or permanent residents of Malaysia; and
- ii. Aged eighteen (18) and above.

(“**Eligible Participant**”)

1.2. The terms and conditions applicable for the use of content and/or service in relation to the Campaign shall apply to the Eligible Participant. Failure to comply with any applicable terms, conditions, rules, regulations, instructions, or methods shall result in disqualification from the Campaign.

2. Campaign Period

2.1. The Campaign will be held from 12th July 2023 to 17th July 2023 (15 first sale day) (“**Campaign Period**”) at Centre Court, Level Concourse, Suria KLCC.

2.2. JBSB shall retain the right to shorten, change, revise or amend the Campaign Period without any prior notice.

3. Campaign Mechanism

a) **10x PROMOTIONS**

| | | | | | |
|---------------------------------------|-------------------------------|-----------------------------|-------------------------|---|---------------|
| KLCC SPECIAL PROMOTION | First Sale Day | 15 July 2023 | Reno 10 Pro+ | 1. OPPO Enco Air3 (Worth RM249) 2. FREE Access to KLIA Plaza Premium Lounge (worth RM299) 3. FREE 1 Year Screen Protection Plan (worth RM199) 4. FREE 1 Year Extended Warranty (worth RM149) EXTRA for roadshow: 5. Reno Phone Case (RM29) 6. Ollie Stand (RM69) 7. Coffee 8. Viu exclusive voucher (RM99) 9. Special lineup gifts- Printer (RM209) 10. Reno backpack (RM88) | RM1390 |
| | | | Reno10 Pro | 1. Bluetooth Speaker (worth RM129) 2. OPPO Enco Buds2 (worth RM129) 3. FREE 1 Year Screen protection Plan (worth RM139) 4. FREE 1 Year Extended Warranty (worth RM109) EXTRA for roadshow: 5. Reno Phone Case (RM29) 6. Ollie Stand (RM69) 7. Coffee 8. Viu exclusive voucher (RM99) 9. Special lineup gifts- Printer (RM209) 10. Reno backpack (RM88) | RM1000 |
| | | | Reno10 | 1. Bluetooth Speaker (worth RM129) 2. FREE 1 Year Extended Warranty (worth RM109) EXTRA for roadshow: 3. Reno Phone Case (RM29) 4. Ollie Stand (RM69) 5. Coffee 6. Viu exclusive voucher (RM99) 7. Special lineup gifts- Printer (RM209) 8. Reno backpack (RM88) | RM732 |

b) 10x EXPERIENCES

| Station | Experience | Details |
|---------|--|---|
| 1 | Reno space | Check in at OPPO Reno10 Series 5G First Sale roadshow at KLCC |
| 2 | Reno10 Portrait Gallery | Witness Reno10 Series 5G's stunning photos |
| 3 | Reno story | Take a look at our past Reno stories |
| 4 | Game 1 | Complete the challenge by catching at least 3 out of 10 sticks |
| 5 | ZUS | Hooray! You made it! Redeem a coffee from us. |
| 6 | Portrait Expert | Be a portrait expert & get your photo printed |
| 7 | 100W SuperVOOC | Explore the lightning fast 100W Super VOOC |
| 8 | Enco Air3 pro | Discover the new Enco Air3 Pro |
| 9 | Reno10 series Experience Free screen protector - OPPO users | Step into the world of the new OPPO Reno10 Series 5G |
| 10 | Lavojoy | Bravo! You have completed all the experience. Redeem a free gift from Lavojoy |

c) 10x PRIZES

How to Participate

Step 1: Shoot a photo with Reno10 pro+.

Step 2: Post at your personal Instagram with specific hashtag #OPPOReno10Series5GKLCC & #ThePortraitExpert.

Step 3: Get a printout at the event.

Step 4: Win amazing prizes from us!

Winner Announcement and Prizes

i) JBSB will select a total of ten (10) winners for this Campaign.

ii) The winners will be announced on **19 July 2023**.

iii) The winners' entitlement for this Campaign is as follows:-

| | Prizes | RRP (RM) | Total (RM) |
|--------------------------------------|-------------------|----------|------------|
| Best telephoto with crowd x 3 | OPPO Reno10 | 1,799 | 5,397 |
| Best portrait x 3 | OPPO Pad Air 4+64 | 1,099 | 3,297 |
| Special prizes x 4 | OPPO Enco Air3 | 249 | 996 |
| | | | 9,690 |

(Collectively, the "Prize")

iv) Each winner is eligible to win only one (1) time.

v) The Prize is subject to availability and JBSB reserves the right to substitute the Prize with another of equivalent value without giving notice.

vi) The Prize is given on an "as is" basis and is not exchangeable or sold for cash, credit, other items or voucher in part or in full and is non-transferable to any other person.

vii) Should the winner fail to claim his/her Prize within seven (7) working days after the winner announcement, the Prize will be forfeited. The winner whose Prize has been forfeited or unclaimed shall not be entitled to any payment or compensation from JBSB.

viii) The Prize will be delivered to the winners within thirty (30) working days after the winner announcement.

4. Exclusion of Liability

4.1 In no event shall JBSB, its related and affiliated corporations, sponsors, agencies and representatives be liable to the Eligible Participant or to anyone else for:

- i. any loss or injury or any direct, indirect, special, exemplary, consequential damages, or any damages whatsoever, whether in contract, negligence or in tort, arising out of or in connection with the Campaign, including (without limitation) any cancellation or postponement of the rewards by its organizers;
- ii. any loss or damage of whatsoever nature suffered by the Eligible Participant or such other party as a result of participation or non-participation in the Campaign or as a result of any act or omission on the part of JBSB, its related and affiliated corporations, sponsors, agencies and representatives; and
- iii. any default of its obligations under the Campaign due to any force majeure event which includes but not limited to act of God, war, riot, lockout, industrial action, fire, flood, drought, storm, pandemic, epidemic or any event beyond the reasonable control of JBSB.

4.2 For online Campaign, JBSB, its related and affiliated corporations, sponsors, agencies and representatives shall not be responsible or liable for:

- i. any problem, damage or loss of whatsoever nature suffered by any party due to any delay and/or failure in the Campaign process due to browser errors as a result of any network, communication or system error, interruption and/or failure experienced by participating website service providers and/or resulting from participation in the Campaign howsoever arising;
- ii. any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, destruction, alteration of or unauthorized access to entries, or entries lost or delayed whether or not arising during operation or transmission as a result of server malfunctions, virus, bugs, human or technical error or other causes outside its control; and
- iii. any other errors, acts or omissions whatsoever by the participating browser service providers.

4.3 JBSB has the right to extract the demographics of the Eligible Participant.

4.4 JBSB reserves the right at any time to replace any Eligible Participant and/or winner subsequently found to be disqualified for any reason.

5. Disqualification

Without prejudice to any right which JBSB may have in law, JBSB reserves the right at its sole discretion to disqualify any Eligible Participant(s) and/or forfeit any reward from the Eligible Participant who:

- i. JBSB determines to be tampering with the entry process or the operation of the Campaign, or to be acting in breach or potential breach of this Terms and Conditions; or
- ii. JBSB believes has undertaken fraudulent practice and/or activities or other activities harmful to this Campaign or the Campaign submission process. Fraudulent activities are deemed to include but not be limited to any act of deceit and/or deception and/or cheating.

6. Variation

JBSB reserves the right to change, amend, delete or add to these Terms and Conditions without prior notice at any time and the Eligible Participants agree that he/she shall be bound to such changes.

7. JBSB's Decision

All decisions made by JBSB relating to or in connection with the Campaign including and without limitation, the process and manner the entries are judged shall be final and no appeal, query or correspondence shall be entertained.

8. Usage of Eligible Participant's Details and Pictures

8.1 By participating in this Campaign, Eligible Participant agrees to be bound by these terms and conditions and consent to allow his/her personal data being collected, processed and used by JBSB in accordance with JBSB Privacy Notice stipulated in the Appendix 1 ("Privacy Notice").

8.2 Subject to the Privacy Notice, by participating in this campaign, each Eligible Participant agrees that all details submitted pursuant to this Campaign, including without limitation personal data/information being collected, processed and used by JBSB for:

- i. The purpose of this Campaign such as marketing and promotional activities conducted in such manner as JBSB sees fit nationwide or worldwide in any media including without limitation to the internet, without further express consent from, and payment or consideration to the relevant Eligible Participants.

- ii. Marketing and promotional activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interview material as well responses and related photographs.
- 8.3 The winner expressly grant permission to JBSB and its agencies or partners to use the winner's name, photograph and/or likeness for purposes of advertising, editorial, promotional, marketing, trade and/or other purposes without further compensation and notice.

9. General Terms

- 9.1 JBSB reserves the right to cancel, terminate or suspend the Campaign without any prior notice and reason. For the avoidance of doubt, any cancellation, termination or suspension by JBSB of this campaign shall not entitle the participant to any claim or compensation against JBSB for any or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 9.2 In the event of any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Campaign, these Terms and Conditions shall prevail.
- 9.3 For any enquiries, please contact JBSB's Customer Service at 1800-88-6776.
- 9.4 The Terms and Conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

(End of Terms and Conditions)



**PRIVACY NOTICE
JIE BUSINESS SDN BHD**

Jie Business Sdn Bhd (Company Registration No.: 201301045364 (1075187-D) (“JBSB”) (OPPO Authorized Exclusive Distributor, Malaysia) recognizes and acknowledges the utmost importance of your privacy rights. Hence, JBSB and its affiliates (hereinafter referred to as “we” or “us”) are committed to safeguard your personal data which could be accessed by us across all OPPO products, including but not limited to smart phones, watches, accessories and other devices (“Products”) and services provided by us in-store, on the websites or applications, including registration, redemption, survey, promotion, contest, after sales support and other relevant services (“Services”).

Personal data shall refer to any information relating to an identified or identifiable natural person which data is being processed wholly or partly by means of equipment (e.g. computer), is recorded (e.g. on paper) with the intention of being processed by means of such equipment (either wholly or in part), or is recorded as part of a filing system (“Personal Data”).

In other words, information that directly identifies you (e.g. your name) or indirectly leads to your identification (e.g. device’s serial number) shall constitute as Personal Data.

This Privacy Notice (“Notice”) sets the Personal Data we collect from you, how we use, manage and share your Personal Data which shall be applicable to all the Products and Services.

Please read this Notice carefully before using our Products and Services.

1. How We Collect and Use Your Personal Information

1.1 We strive to provide to you great Products and Services with best user experience, while respecting your privacy. To achieve this, we collect only the required Personal Data. The Personal Data we collect depends on the actual Products and Services you are using, the environment in which you interact with us, the choices you make, including your privacy settings. When you directly provide the information to us, (i) for instance when you purchase our Products, creating an OPPO ID in My OPPO app, registering warranty for the Products, connect to our Services, participating in an online survey, contest and other promotional activities organized by us or our business partners (including service providers, suppliers, vendors and agents) and contact us (including by social media); or (ii) when you use the Products, we may collect variety of information, including:

- i. Account Information
Your OPPO ID and related account details, including email address, devices registered, account status and age;
- ii. Device Information
Data from which your device could be identified, such as device serial number and device model or about your device, such as device name, region and language settings, hardware information and status, IP address, operating system version and configuration of device used;
- iii. Contact Information
Data such as name, email address, physical address, phone number or other contact information;
- iv. Personal Information
Data related to you such as identification number or date of birth or biometric data including facial, fingerprint or voice information. Please note that we may work with a third-party

service provider to provide speech-to-text conversion services on our behalf. Hence, the provider may receive and store certain voice commands. Such third parties shall be subjected to confidentiality obligations under the respective Non-Disclosure Agreement to be executed by JBSB and the third party prior to disclosure of information to them;

- v. **Payment Information**
Data about your billing address and method of payment, such as bank details, credit, debit, or other payment card information;
- vi. **Transaction Information**
Data about purchases of OPPO Products and Services or transactions facilitated by us, including purchases on OPPO platforms;
- vii. **Usage Data**
Data about your activity on and use of our offerings, such as app launches within our services, including but not limited to browsing history, search history, product interaction, click events, session data, crash data, performance and other diagnostic data and other usage data. Such information will only be used for error log analysis, but not for individual identification or any other purposes. We also clear the logs we collect on a regular basis;
- viii. **Location Information**
Information such as device GPS signal or nearby Wi-Fi access points and cell towers, device location ID, network service provider ID and latitude and longitude of photo and video taken. You will be prompted on applications to enable location-based services. You can modify the location settings from the device settings, for example, changing or disabling location-based services or modify the accuracy of location information for applications in use; and
- ix. **Other Information You Provide to Us**
Details such as the content of your communications with us, profile information or other personal data as required to respond to your request, including interactions with customer support and contacts through social media channels.

1.2 Provision of Personal Data is not mandatory. However, if you choose not to provide us with certain type of information, in many cases this will limit your ability to use some of the Products and Services.

1.3 **Information obtained from third parties**
To the extent permitted by law, we may obtain your data from public or commercial sources or other third parties acting at your direction and may combine that information with other information received or related to you to better understand your needs, interest and preferences. We may also receive information about you if other individuals sent you a product of gift card, invites you to participate any JBSB service or forum or shared content with you. If you choose to sign up and use our Services via a third-party account (such as HeyTap, QQ, WeChat, Alipay, Weibo, Facebook, etc.), we may obtain your information from the social network, such as your profile information, picture, username and avatar associated with your social media account or any other information you permit the social network to share with third parties.

Types of Data Processed Locally on your Device

For the avoidance of doubt and to ensure transparency about the processing of data, please note that the data set out in this section will only be collected and processed locally on your device and not uploaded to our servers. Therefore, we will neither access, collect nor otherwise process such data, nor will we be able to disclose this information to any third party or use it for any other purpose. This also means that this data processing is done by you only and is thus not subject to this Privacy Notice. If you want to

exercise your rights in relation to such data or would like to modify or delete it, we will not be able to support you, except to provide information on how you can handle your data yourself.

- **Facial and Fingerprint Recognition:** When you use facial and fingerprint recognition: These functionalities enable rapid unlocking of your device with your pre-recorded facial or fingerprint information. To activate this function, you will need to provide your facial information or your fingerprint information captured from different angles. This type of information will be encrypted and stored using a unique secret key.

- **Photos information:** The "Photos" app uses local image and video recognition algorithms on your device to enable you to organise your photos and videos. If you allow the app to use your location information, the device will record latitude and longitude information for your photo and video files. If you do not want to record your location when you take a photo, you can disable this feature at any time in your device's settings. When you search for a picture, the device's technology will identify photos that match the search terms, allowing you to quickly view relevant photos.

- **Other Non-personal Data**

Non-personal data refers to information which cannot be directly or indirectly associated with any specific individual. We may process aggregated or otherwise anonymised data.

We collect non-personal data to understand users' preferences, improve our operational efficiency and optimise our websites and your product experience. If the non-personal data is combined with personal data, all such data will be treated as personal data.

2. How We Use Your Personal Data

2.1 We will process your Personal Data, with your consent and for the purposes stated in this Notice, when we need to fulfil our obligations to you under the user agreement and/or service contract, to protect your or other person interests, to comply with law or when we believe that such processing is required to protect the legitimate interests of ours or third parties after evaluation. We will strictly use your Personal Data in accordance with this Notice and its updated content.

2.2 We use your Personal Data for the following purposes:

- To process orders or any transactions
We will use the data (such as name, payment information, address) to process orders or any transaction made on our website or mobile devices.
- To provide notification and push services
We may use your data to provide you with our content push or notification services, including activate Services you have purchased, warranty service, software update and installation of operation system or apps, sales and promotional information.
- To provide location-based services
We or third parties will use location information to provide you with more targeted services to offer you the best possible user experience, such as weather information, geographically targeted message push service, and automatic time proofreading function.
- To improve products and enhance user experience
We use information about errors or crash events to conduct error log analysis. We may also ask you for your opinions on the Products or Services by carrying out surveys, with your separate consent if required. Through the User Experience Program, we will collect

information about your device, operational behavior, location, log and more for statistical analysis in order to improve the user experience and performance of the product.

- v. To provide customer support
We use data to troubleshoot product problems, repair customers' devices, and provide other customer care and support services. The unique identification code of your mobile device may be used to activate your warranty service and particular software license. We may also collect your email address to respond to the questions or comments that you post in the "Contact Us" section of our website.
- vi. To provide you with customized contents and personalized services
We may use your personal information for user profiles and behaviours analysis, in order to display for and recommend to you the information, commodities or services that suits your preference. For example, we use records regarding your downloading and un-installing of apps to the App Market in order to recommend you apps or products that you may be interested in. We can also provide you customized advertising, promotions, and offers that might interest you on our websites, third-party websites, and online platforms such as social media.
- vii. To analyze, audit and prevent fraud
We may use the data you provide to verify your identity, analyse business efficiency, review transactions and prevent fraud. We only use statistical data. The use of such data will not be linked to you personally.
- viii. To carry out commercial promotion activities
If you participate in lucky draws, competitions, contests, redemptions or other similar promotion activities held by us, we will use the personal information that you provide to manage your participation and carry out such activities.
- ix. To comply with law
Comply with applicable law for instance reporting obligation under the law or with a lawful governmental request, pursue or defend against legal claims.
- x. Provide other services
When you use other services provided by us, we may use your data to perform the functions of the services. For example, in the Breeno Feed service, we can read your contact information, calendar information and provide you with smart recommendations, one-click direct access and other functions after obtaining your consent.

2.3 We will acquire your separate consent in advance when the data is used for any purpose that is not specified in this Notice or when the data collected for a specific purpose is to be used for other purposes. Without your consent, we will not provide third parties with your personal information and behavior data.

3. How We Retain Your Personal Data

3.1 The Personal Data will be retained by us in the minimum period of time required to fulfill the purposes of which it was collected, including purposes outlined in this Notice or as required by law. In the event if certain Products or Services have been ceased, we will stop collecting and/or processing your Personal Data through the said Products or Services. We will also delete or anonymize any Personal Data we collected when it is no longer required.

3.2 We take appropriate measure to assess the retention periods, firstly to examine the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use and disclosure of your personal data, whether it is necessary to retain the Personal Data collected and, if retention

is required, exercise our best efforts to retain the Personal Data for the shortest period necessary and permissible under the applicable laws and regulations.

4. How We Disclose Your Personal Data

- 4.1 JBSB may, from time to time, share your Personal Data with its associated companies, strategic partners and service providers who act on our behalf in order to provide to you the Products and Services. Your Personal Data will not be shared with third parties for their independent marketing purposes.
- 4.2 **Affiliates.** Your Personal Data may be shared with our affiliated companies, but only those data that is necessary for purposes stated in this Notice.
- 4.3 Business Partners (including service providers, suppliers, vendors and agents). We may partner with or engage third parties to provide services or other offerings for or on behalf of us. For this, we will share certain Personal Data with them. Our authorized partners include, but are not limited to, carriers, regional agents of JBSB, logistics companies, cloud service providers, and technical service providers. For example, when you use the security center app, a third-party service provider is used to scan your phone for viruses and clear up storage space. When analyzing your error logs, we may need to provide your log information to third-party service providers or professional technical service providers. Any such service providers will, through appropriate data processing agreements, be bound to only process personal data on JBSB's behalf and under our instructions, unless such service providers act as independent controllers. These authorized partners or service providers cannot use the Personal Data we share for their own purposes and must return or delete the data upon fulfilling our request.
- 4.4 When we are involved in a merger, acquisition or sale or in the event of liquidation, we may be required to disclose or share your data to the new management, company or organization that shall hold your personal information and shall continue to be bound by this Notice. If it does not involve any transfer or sharing of personal information, we will delete or anonymize all Personal Data collected and stored by us.
- 4.5 Legal disclosure. Should we be legally required to comply with subpoenas or other legal procedures, litigations, or mandatory requirements of government authorities, we may disclose your Personal Data if such disclosure is necessary to protect and exercise our legal rights and property, protect your rights, property or personal and other's safety, investigate fraud, to protect the security or integrity of our services and respond to government requests.
- 4.6 The public, when posted in certain public spaces. Some of our Services allow you to connect and interact with others. Your profile information or information that you post in a forum or on a blog, including personal data, will be accessible to other users or the general public by default when you create it. Such content will be accessible by the general public or the members of the Service depending on the Service used.
- 4.7 Others. We may share Personal Data with third parties at your direction or with your consent, such as when we share information with your carrier to activate your account.

- 4.8 We will communicate our privacy and security guidelines to the above-mentioned third parties and take appropriate confidentiality and security measures to enforce the privacy safeguards with the third parties.

5. How We Protect Your Personal Data

- 5.1 We trust that great privacy comes from great security. We take all reasonable and practical steps to protect and to prevent any unauthorized access, disclosure, use, modifications, damage or loss of your Personal Data, including:

- i. using SSL and other security measure in line with international and industry standards to encrypt any data transmitted or stored when you use the Products and Services. We will regularly examine our practice of information collection, storage, and processing (including physical security measures) to prevent unauthorized system access.
- ii. limiting access of your Personal Data to authorized person such as JBSB employees on a need-to-know basis and for the purposes stated in this Notice.
- iii. implement the requirements for Personal Data protection to the business contracts or audits and assessments between both parties.
- iv. conduct security and privacy protection training courses, testing and publicity activities to enhance employees' awareness of the importance of protecting Personal Data.
- v. carefully select our business partners and service providers and ensure that they are sufficiently bound to protect personal data and will be subject to privacy audits and assessments.

- 5.2 The security of your information is important to us and we will continue to take reasonable and feasible technical security and organizational measures to protect your Personal Data. However, please note that although we have taken reasonable steps to protect your data, no website, internet transmission, computer system, or wireless connection is absolutely secure.

- 5.3 In the event of a Personal Data security breach, we will, in accordance with the requirements of relevant laws and regulations, promptly inform you of the following: details of the situation and possible impact of the breach, disposal measures we have taken or will take, suggestions for your self-protection and risk mitigation, remedies for you, by email, letter, telephone or push notification. When it is difficult to inform the subjects concerned individually, we will issue an announcement in a reasonable and effective manner. Meanwhile, we will also actively report the handling of the Personal Data security breach incident in accordance with the requirements of the regulatory authorities.

6. Your Rights to Your Personal Data

- 6.1 We respects your rights to your Personal Data, which include the following:-

- i. Right to be informed
We publish this Notice to inform you of how we process your Personal Data as we are committed to being open and transparent about how we use your Personal Data.
- ii. Right to access
You may directly access to your Personal Data via the interface of the Products or Services (for instance by logging into your account to browse the historical orders placed by you in our official mall). If you are unable to access to your Personal Data or if you encounter any problems while exercising your right to data access, you can request access by contacting us. See Contact Us section below.

- iii. **Right to correct**
If you find or believe that any of your Personal Data we store is inaccurate or incomplete, you can update any inaccurate or incomplete data which is available for your modification directly on the relevant function page of the Products or Services, otherwise you can request us to update it by contacting us. See Contact Us section below.
 - iv. **Right to delete**
When you find our collection and/or use of your Personal Data is in violation of relevant laws, administrative regulations or this Notice, you can delete the data or request us to delete it by contacting us. See Contact Us section below.
 - v. **Right to withdraw consent**
You can deny our access to or restrict our further collection of your data by withdrawing your consent at any time. The restriction on further collection of your data will not affect the processing of your Personal Data collected by us based on your previous consent.
If you chose to exercise your right to delete and/or right to withdraw consent, you will not be able to access to your account and/or we will no longer be able to provide certain Services to you.
- 6.2 Please note that, due to security reasons, we may verify your identity before processing your request. In principle, we do not charge any fees if your request is reasonable. However, we may charge you a certain fee (if permitted by law) to cover our costs for repeated requests or requests that extend beyond reasonable limits. We may reject requests that are unreasonable, repetitive, require disproportionate technical effort (for example, developing a new system or fundamentally changing an existing practice), may be detrimental to the legal rights and interests of others, or are very impractical. In addition, we may not be able to respond to your request if your request is directly related to matters involving national security, national defense, public health, criminal investigation and other public interests.

7. How We Process Personal Data of Children

The Products and Services are typically intended for general audiences and we understand the significance to safeguard the Personal Data of children (which we regard to be a person under the age of 18), thus we have implemented additional processes and protections to help keep children's Personal Data safe. A child shall not use the Products and Services without the consent of his/her parents or guardians. We will only collect and use the children's Personal Data to the extent permitted by law, with the express consent of the parents or guardians, or when it is necessary to do so in order to protect the children concerned. We will not be responsible for any data released without having obtained an express and verifiable parental or guardian consent. If we inadvertently collected the Personal Data of a child without having obtained an express and verifiable parental or guardian consent, we will take steps to delete the relevant data as soon as possible.

8. Third-Party Service Providers and their Services

The Products and/or Services may contain links to third-party websites, products and/or services or any available third-party apps for download in the app store. You can choose whether to visit or accept such websites, products and services offered by the third parties. For example, the "Follow us" feature on our official website will guide you to our official social media accounts on third party platforms, where you can find marketing or promotional information posted by us. This Notice does not apply to how third parties define personal data or how they use it. We do not accept any

responsibility or liability for such policies. We encourage you to read their privacy policies and know your privacy rights before interacting with them.

9. Cookies and Other Similar Technologies

9.1 Cookies are small text files that are stored on your computer, mobile phone or other devices when you browse our websites. Our websites, online services, interactive apps, emails and advertisements may use cookies and other similar technologies (such as pixel tags and web beacons) to better understand user behaviour in order to provide you with smooth and customized website experience.

i. Basic Function

These cookies are vital for operating our websites and are essential to providing you a seamless usage experience. You may navigate the website uninterruptedly e.g. by remembering language and country choices you've made and remembering the product of interest when you are redirected to our website for purchase.

ii. Improvement of Website

These cookies help us enhance our website by telling us how you use our website. We do analytical profiling to understand e.g. particular article read by user or if a video is watched or abandoned half way through. We also look at which parts of our website people have visited or where it was accessed to arrange our website for optimal user experience. These cookies do not collect information that identifies you as the information these cookies collect is aggregated.

iii. Personalized Content

These cookies help us to customize contents which suit your preference, for instance, your geographic location ensure that we show you our website localized for your area or showing you targeted banners and relevant recommendations.

iv. Third Party Tracking and Advertising

These cookies help us measure the effectiveness of advertisements and web searches. We may work with third parties to display advertisements on our websites or to manage our advertisements on other websites. Our partners may use cookies or similar tracking technologies to provide advertisements to you based on your browsing activities and interests. If you wish to opt out of receiving interest-based advertising, you can refer to "Disable Cookies" below. However, you will continue to receive general advertising that does not target any specific person when you visit our or other websites.

9.2 Cookies may be stored temporarily (e.g. for as long as you are on the website) or for a longer period permitted under the law or until deleted by you. We cannot access cookies that are not set up by us. Most of the web browsers have "Do Not Track" feature which sends "Do Not Track" requests to websites. If your browser has "Do Not Track" turned on, all our sites will respect this preference.

9.3 Types of Personal Data We Collect

This information may include Internet Protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, files viewed on our site (such as html pages and graphics), operating system, date/time stamp and/or touch stream data.

9.4 Clear/Disable Cookies

If you prefer not to use cookies, you may disable them through the browser setting and certain features of our website may not be available if cookies are disabled. Below are guides for managing cookies in some popular browsers:

Microsoft Internet Explorer
Microsoft Edge
Mozilla Firefox
Google Chrome
Safari for macOS
Safari for iOS

9.5 More information about cookies

For more information about cookies and instructions on how to configure your browser to accept, delete or disable cookies, see www.allaboutcookies.org

Please note that deleting or blocking cookies may not be effective for all types of tracking technologies, such as Local Storage Objects (LSOs) like HTML5.

If the "Do Not Track" function is enabled in your browser, we will respect your choice.

Where required by law, we will provide you with further information about cookies.

10. Transfer of Personal Data Globally

As a globally operating company, we provide to you the Products or Services through resources and servers around the world. We have established data centers in different countries like China, France, Singapore, India and Indonesia so that your Personal Data may, with your express consent and in compliance of local laws, be transferred to or accessed from the jurisdictions outside the country/region in which you use the Products or Services. Different jurisdictions have their own laws in protecting personal data and we will use our best effort and take measures to ensure that the way we collect and handle the data is in accordance with this Notice and applicable local laws, and that your Personal Data is equally protected in the country/region where you use the Products or Services. For example, we will implement security measures such as encryption and/or de-identification of data, and signing necessary data transmission agreements with data recipients or relevant regulators prior to cross-border data transfer. We will also specifically ensure that we comply with laws that require us to store data locally within a specific country or region.

11. How this Notice is Updated

We reserve the right to update or modify this Notice from time to time. If there is any material changes to this Notice, we will notify you in advance by:- (i) posting a notice on this website; (ii) sending push notification through the Products; (iii) by email or in a form we deem appropriate and we will update the "last updated" date on this Privacy Notice.

12. Contact Us

If you have any questions or doubts about our Privacy Notice or privacy practices or would like to submit a request or complaint to us, please contact us at customerservice@oppo-aed.my

If you are dissatisfied with our response, especially if our handling of Personal Data damages your legal rights, you may file a complaint or report to the relevant regulatory authorities. We will also endeavour to provide you, upon request, with information on relevant complaint avenues which may be applicable to you.

13. Related Services - OPPO Cloud

We do permit you to use certain internet services, including storing your personal content (such as photos, notes, documents, contacts, messages, etc.) and making it accessible throughout your compatible devices and computers, known as OPPO Cloud. This Notice shall apply to OPPO Cloud service. If OPPO Cloud is enabled by you, such personal content will be automatically sent to our servers for storage and you can access these data through your devices or computer that enabled OPPO Cloud services.

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Last Updated: 20th June 2023