

Date: 22/09/2021

EXCHANGE BUMPUP AND ABB OFFER ON OPPO F19s



Offer Period:

- a) Online Purchase 27th September Onwards
- b) Offline Purchase 28th September Onwards

Terms & Condition for Assured Buyback (ABB) Value:

Assured buyback offer will be fulfilled by Cashify and shall be redeemed during the Program period of the Assured BuyBack Period validity up to the maximum of the assured buy back value promised to the customer at the time of purchase. Assured Buy back value will be subject to device meeting the below mentioned conditions at the time of return. In case the device does not meet the said conditions, Cashify retains the sole and absolute right to re-evaluate the device and reduce the ABB value. **ABB Plan will be applicable from invoice date of device**

ABB Value by the tenure from date of purchase:

ABB Values					
Model	1 Month	2 to 4 Months	5 to 9 Months	10 to 12 Months	
OPPO F19s	80%	60%	50%	40%	

To Register for ABB, Customers will have to follow the following steps

ABB Registration Process on OPPO Upgrade Application

- 1. Download OPPO Upgrade application from the Play store
- 2. Click on "Register for ABB" Tab
- 3. Enter the IMEI of the new Device and the date of Purchase
- 4. Enter details (Name, Phone number, Email id)
- 5. Upload the Invoice of the new device
- 6. Customer will receive an OTP on the entered mobile number
- 7. Post successful OTP verification, ABB offer registration will be confirmed.
- 8. Customer will receive an acknowledgement SMS from Cashify post confirmation

ABB Redemption Process (on Cashify Portal – www.cashify.in):

- 1. Customer purchased ABB Plan during ABB program offer, will be able to redeem on www.cashify.in
- Customers should enter their device IMEI to get ABB redemption value on the redemption journey
- Cashify will make arrangements to collect the devices from customers and transfer the ABB value directly to the Bank/Wallet accounts or any other payment methods as mutually agreed between customer and Cashify at the time of redemption

ABB can be availed by Customers only from Cashify Serviceable cities

Serviceable City List					
Agra	Bhubaneswar	Ghaziabad	Ludhiana		
Ahmedabad	Chandigarh	Gurgaon	Mangalore		
Ambala	Chennai	Howrah	Visakhapatnam		
Amritsar	Coimbatore	Hyderabad	Mohali		
Bangalore	Dehradun	Jaipur	Mumbai		
Baroda	Delhi	Kanpur	Mysore		
Barrackpore	Faridabad	Kolkata	Nagpur		
Bhopal	Gandhinagar	Lucknow	Noida		
Panchkula	Patna	Pune	Surat		

By Participating in this Program (defined below), customer agrees to be bound by:

- 1. The ABB offer will be non-transferable and will only be available to the person that purchased the device under the program.
- 2. If Assured Buy Back offer claimed by the customer is after the offer has expired, Cashify will provide extension of 7 days on assured value.
- Customers shall ensure that the device shall meet the conditions as mentioned below and submit the device to Assured Buyback partner for claiming the amount of Assured Buy Back value under this program.

Device Condition for Assured Buyback Valuation

The Customer should ensure that at the time of collection, the phone should be in good condition as per below conditions. If the phone does not meet the conditions as mentioned below, Cashify reserves the right, at its sole discretion, to re-evaluate the phone and reduce the value of Assured Buyback provided at the time of purchase of phone.

Assure Buy Back Partner shall do assessment and valuation of device on below parameters explained below.

- i) Phone should switch on, or is able to make calls/connect to the network.
- ii) Phone and all of its components and parts should be in good working condition.
- iii) Brand/Model/Variant should be same as mentioned in the ABB Plan at the time of purchase of the new device
- iv) Phone should not be rooted, cloned or software hacked.
- v) IMEI, on dialing *#06#, match with information already provided at time of ABB registration
- vi) On Body: No Cracks, No Major Scratches (More than 2) and No Major Dents (More than 2), No Body Bent/Bulge/De-Shaped
- vii) Battery should not be swollen, and No Parts and Components should be missing On Screen: No Cracks, No Major Scratches, Screen not coming out of body, No Touch-Screen issue, No Discoloration. The display should not have any spots or dead pixels
- viii) Device should not have water damage or be repaired from an unauthorised source.
- ix) No parts, buttons, panels, components, accessories should be missing. Includes Brand Box, Charger, Earphones and any other accessories in the brand box in working condition.
- x) There should be no broken, cracked or damaged parts, including screen, body panel, buttons etc.

- xi) The device should be free from excessive wear and tear, and should not have multiple dents, scratches, body discoloration etc.
- xii) Regular signs of usage, less than 3 minor dents or scratches on body or screen are acceptable.

Exchange Bump Up Value Upto Rs 1500

- 1. OPPO, in collaboration with Cashify in is starting a mobile upgrade Offer.
- 2. To claim the exchange bonus the customer will have to follow the following steps
- Customers will download OPPO upgrade application on the exchange device from the play store.
- Run a diagnostic test on his device
- He will have to enter his new device IMEI as well as the exchange device IMEI to claim the bonus amount.
- On successful verification of the new device IMEI, amount of 1500 will be added in the total payable Value
- 7. If agreed with the quoted value, the customer will have to proceed further by entering the pickup address and payment details.
- 8. Pickup of the device will be done by our 3pl and the quoted value will be paid at the time of pickup.
- By availing this Offer, the customers expressly agree that Cashify and OPPO will not be liable or responsible for any loss or damage whatsoever that a customer may suffer, directly or indirectly, in connection with this Offer.
- 10. These Offer terms are governed by the laws of India and the courts at Gurgaon will have exclusive jurisdiction over any matter or dispute in relation to this Offer.

Terms and Condition:

- 1. Customers can claim the bonus just once per new purchase
- 2. Customers exchanging OPPO device on purchase of New OPPO F19s will be eligible for 1500 exchange bonus
- 3. Customers exchanging other brand device on purchase of New OPPO F19s will be eligible for 1000 exchange bonus
- 4. Customer will be eligible for the Bumpup value only if the exchange device is amonting greater than or equals to 5000
- 5. Customer's exchanging devices with value less than 5000 will not be eligible for the Exchange Bump Up Value.
- 6. The exchange request needs to be created from OPPO upgrade application
- 7. The Exchange device should be in working condition
- 8. The screen and body of the exchange device should not be broken